



### Quality Policy

SNF (UK) Ltd (incorporating Musol Ltd) is committed to a comprehensive and developing policy of assuring the quality of the products and services offered to its clients. In accomplishing this aim our policy will be one of providing the highest quality product, pre-sales and after-sales services necessary to meet the specified requirements and implied expectations of our clients. In carrying out work on a client's behalf, the Company will proceed in a reasonable and safe manner and will take due account of relevant legislation and industrial standards.

The Directors and Senior Management are committed to the continual improvement of its operations through the systematic ongoing review of its internal operations and the feedback from its clients, suppliers and other interested parties. Quality objectives resulting from these reviews will be established, at the time of the management review, and will be communicated to all members of staff. Quality objectives will describe required improvements in those operations to which they relate and the management review will establish the methods and measurement criteria against which improvement can be achieved and measured.

Quality Objectives will be:

- To Continue to Improve Customer Satisfaction
- To Continue to Improve the Level of Product Conformity

The Directors will provide the necessary working environment and resources to ensure that quality objectives can be achieved.

The Directors will ensure that this policy statement is implemented and maintained throughout the Company.

Signed by Mr Andrew Wharton  
Managing Director.  
SNF (UK) Ltd & Musol Ltd

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